



WLPS P&C Uniform Shop - FAQ's

Are you still open on a Wednesday morning?

Yes, the uniform shop is now open at the earlier time of 8:15am-9am. However we will be closed on the last Wednesday of each term for stock take purposes.

Can I still try on sizes?

Yes! We recommend you try before you buy to avoid purchasing incorrect sizes. Visit us on Wednesday mornings and we'll be happy to assist.

What if I have purchased the incorrect size?

Please return the item to us the following Wednesday morning and we will exchange the item for you. If the size you need is out of stock we can exchange for an alternate product or issue you a refund. Please note that as we have moved to an online system, all refunds will need to be deposited into your nominated bank account. This may take up to 14 days. We cannot issue a cash refund on the day.

I just need a hat. Can I buy one on Wednesday?

Unfortunately, no. All NEW items must be purchased online.

Are you still selling second hand?

Yes. A variety of second hand items are available to purchase Wednesday mornings. Payment for second hand items can be made with cash or EFTPOS.

If you would like to make a donation of any unwanted uniform items, please drop them to us on a Wednesday morning. Please do not leave them outside the roll-a-door as it clutters the area and makes it look untidy.

Please ensure all donated items are clean and in a sellable condition.

Please note: We are no longer accepting donations of the White Polo's. Thank you to those parents who have previously donated.

Did you also know we have a box of FREE of second hand items? We have moved the free box to outside the uniform shop. Please feel free to help yourself to items at any time. However, please ensure you keep the box tidy or we will have to return it to inside the uniform shop.

I can't find the size I'm after. Does this mean it's not available?

It depends. If it is one of our SALE items then only the listed sizes are available. These are end of line items and are the only remaining stock.

For NEW items, you can find a list of the size range available in the product description. If the available size is not in the drop down menu, it simply means we are out of stock. We will update the system when new stock arrives and is available for purchase. At this stage, we cannot take any orders.

If you have any further queries, please email us at wlpuniform@gmail.com or visit us Wednesday mornings.

WLPS Uniform Committee